

REI CONFERENCES REFUND POLICY

If you are not absolutely convinced that our Physical Home Study Course is not everything we said it was, or if you feel for any reason that it does not live up to what was promised, please return it for a prompt and courteous refund of the purchase price, minus shipping and handling costs and a 10% restocking fee.

NOTE: ANY PACKAGES THAT INCLUDE SOFTWARE OF ANY KIND CAN NOT BE RETURNED ONCE THE SOFTWARE HAS BEEN OPENED (IF IT WAS MAILED TO YOU ON A DISC) OR IF YOUR LOGIN HAS BEEN SENT TO YOU ALREADY (IF IT'S A LOGIN AREA WHERE THE SOFTWARE IS ACCESSED ONLINE). THEREFORE, WE HIGHLY RECOMMEND THAT YOU DO NOT OPEN THE SOFTWARE OR PURCHASE OUR DIGITAL SOFTWARE PRODUCTS ONLINE IF THERE IS A POSSIBILITY THAT YOU WILL BE RETURNING THEM.

In order to receive a refund on any physical product purchases (**Remember, Software and Services such as Mentoring, Coaching & Buying Tours are not refundable**) you **MUST** send the package back in its entirety and in RESALEABLE condition with the following information:

Full Name

Email Address (the one used when purchasing the product)

Phone Number

RMA Number (Call our offices at 888 250 6616 Ext 705 to get this BEFORE returning ANY physical products)

***NOTE: This is REQUIRED. If we receive your product back without an RMA number, your return will NOT be processed.**

Please send all material in a TRACEABLE means (UPS or Fedex-with a tracking number) to:

Virtual Media

Attn: Returns-REI CONFERENCES

617 Dodd Road

Lake Worth, FL 33463

We cannot be responsible if you send a return back to us and it's not received, unless you send it through Fedex or UPS with a TRACKING NUMBER attached. If you decide to return this product for a refund, please keep the additional online bonuses you were given (with the exception of any software products) that we gave you when you purchased the course.) We think you're crazy for returning this but it's our way of thanking you for giving us a try.

Please allow 10 business days to refund you. We will contact you via e-mail to confirm so please keep an eye on your junk mail as well to make sure that that our email did not get caught in your spam filter. Go here to learn how to white list our email address info@reiconferences.com in your email account: www.reiconferences.com/whitelist.htm

Thanks!
The REI Conferences Team